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To: U.S. Patent and Trademark Office – From: Christian R. Andersen
Examiner: Joseph PHAN Sr. Paralegal – Intellectual Property
Group Art Unit: 2645

Fax: 703-746-7488 Pages
with: 21
Cover:

FORMAL SUBMISSION OF:

- 1) Transmittal Form; and 2) Exhibits B, C and D to the Declaration of Michael J. Strauss.

1st non-official response

Title: VOICE RESPONSE APPARATUS AND METHOD OF PROVIDING AUTOMATED VOICE RESPONSES WITH SILENT PROMPTING
Serial No. 09/309,274
Filing Date: May 11, 1999
First Named Inventor: Alexander I. McALLISTER
Atty. No. 00-VE09.46 RCE1

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: March 24, 2004

#1742 v1

Patent
Attorney's Docket No. 00-VE09.46 RCE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
Alexander I. McALLISTER) Group Art Unit: 2645
Application No.: 09/309,274) Examiner: J. Phan
Filed: May 11, 1999)
For: VOICE RESPONSE APPARATUS)
AND METHOD OF PROVIDING)
AUTOMATED VOICE)
RESPONSES WITH SILENT)
PROMTING)

TRANSMITTAL LETTER

Mail Stop RCE
Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Further to our submission of January 22, 2004 and the subsequent conversation between Examiner Phan and Christian R. Andersen, we are submitting Exhibits B, C and D to the Declaration Of Michael J. Strauss, which were inadvertently omitted from the January 22, 2004 facsimile transmission.

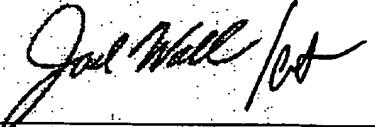
To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

Amendment/Reply Transmittal Letter
Application Serial No. 09/309,274
Attorney's Docket No. 00-VE09.46 RCE 1
Page 2

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

By: _____


Joel Wall
Reg. No. 25,648

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Date: March 24, 2004